

CRRUA CUSTOMER MESSAGE

Date: 10-01-2024

CRRUA Corrects More Deficiencies Identified by NMED - Now at 82.75% Compliant

The Camino Real Regional Utility Authority (CRRUA) has corrected seven more deficiencies identified by the New Mexico Environment Department (NMED) in its 2023 Sanitary Survey of CRRUA.

Of the 58-deficiencies NMED identified, CRRUA has now corrected 48 bringing it to 82.75% compliance, up from 70% in the last report.

CRRUA initiated a [Progress Checklist](#) to track the corrections. The seven deficiencies CRRUA corrected are numbers 1,3,4,31,37,39 and 40.

The main items remaining on the checklist are water tank inspections that are part of a five-year requirement. CRRUA has already scheduled the inspections and has secured a certified contractor to complete the inspections by the end of December.

The Progress Checklist is updated regularly and is always available for viewing on the home page of the CRRUA website at crrua.org.

“CRRUA continues to make improvements to the water distribution system to ensure customers are receiving safe, consumable water,” said CRRUA Executive Director Juan Crosby. “We voluntarily started the Progress Checklist as a transparent way for customers to follow the actions CRRUA is taking.”

Crosby said other recent improvements include the [replacement of filter media](#) at two arsenic treatment facilities for operational efficiency and continued delivery of safe water that meets government standards.

“All four arsenic treatment facilities are operating and functioning properly,” Crosby said. “We are treating water that continues to be below the Environmental Protection Agency (EPA) Maximum Contamination Level (MCL) of 10 parts per billion (ppb.)”

CRRUA recently passed NMED’s third quarter arsenic tests, and CRRUA’s voluntary monthly arsenic tests for September 2024 that were verified by an NMED certified independent laboratory. [CRRUA has now passed 14 arsenic tests](#) since January 24, 2024.

On September 24, 2024, the New Mexico Office of State Auditor (OSA) announced that it completed its investigation into CRRUA initiated by NMED in March 2024. The [OSA investigation](#) concluded that allegations regarding misuse of funds by CRRUA were unsubstantiated.