

## **CRRUA Customer Message**

Cutline: CRRUA board names Juan Carlos Crosby executive director.

Date: 05-13-2024

### **Crosby Confirmed as New CRRUA Executive Director**

At its regular monthly meeting today, the Camino Real Regional Utility Authority (CRRUA) board of directors unanimously voted to employ [Juan Carlos Crosby](#) as executive director. Crosby has been interim executive director since January 2024 following the departure of the previous executive director in December 2023.

Under the general supervision of the CRRUA board, the executive director manages, directs, coordinates, and oversees the day-to-day operations of the water and wastewater utility, staff, and business activities.

“My fellow board members and I are extremely pleased with Mr. Crosby’s performance in running the utility,” said board chair Susana Chaparro. “He knows the operation inside and out. He confronts issues head on with positive results. We as a board are confident in Mr. Crosby’s abilities and fully support him as executive director.”

According to the employment agreement, Crosby will serve a three-year term beginning May 20, 2024, at an annual base salary of \$126,500.

“I thank CRRUA board members for their support and continued confidence in me. My team and I will continue to work hard and fast to restore trust and confidence in CRRUA by taking all actions necessary to upgrade infrastructure and operations that will keep safe water flowing in our service area.”

The board selected Crosby from a field of five finalists whom they interviewed in a closed, day-long session on April 13, 2024. Of the 14 applications received, eleven met the minimum requirements for the position.

Prior to being named interim executive director, Crosby served as assistant director. His specific duties were limited to overseeing the utility’s billing and water meter operations. He is bilingual in Spanish and English.

Crosby received both his Master of Public Administration and undergraduate degree in criminal justice from the University of Texas - Pan American in Edinburg, TX.

Since January 2024, Crosby initiated quick corrective measures to address 58 deficiencies identified by the New Mexico Environment Department (NMED) during its 2023 Sanitary Survey of CRRUA. Currently, CRRUA is 70% compliant.

He also retained the services of a New Mexico certified level four operator in water and wastewater to bring all four of CRRUA’s arsenic treatment facilities into proper operating condition.

CRRUA recently passed its fourth arsenic water sample test in a row.

Other immediate steps Crosby took to correct deficiencies identified by NMED in its 2023 Sanitary Survey of CRRUA were the training of plant operators and to routinely check and document the calibration of all chemical addition pumps.

“I look forward to this opportunity and will work wholeheartedly to get CRRUA where it needs to be and beyond as the provider of water and wastewater services for Sunland Park and Santa Teresa,” Crosby said.