

CRRUA Customer Message

Date: 10/10/2024

Discolored Water Calls for September 2024

The Camino Real Regional Utility Authority (CRRUA) states in its monthly voluntary discolored water report that it received one customer call for discolored water in September 2024, down from five calls in August 2024.

Discolored water calls include brown or yellow water. Causes include water line breaks, water wells returning to service and hydrant flushes that disturb naturally occurring sediments that accumulate in the distribution system over time.

CRRUA Discolored Water Calls by Month

Month/Year	Number of Calls
February 2024	28
March 2024	20
April 2024	07
May 2024	01
June 2024	0
July 2024	0
August 2024	5
September 2024	1

CRRUA executive director Juan Crosby initiated the monthly tracking of discolored water calls in February 2024, after taking over as interim executive director in January 2024.