

## [ENSAJE DEL CLIENTE DE CRRUA](#)

### **Photo Cutlines:**

- David Esparza, EPA Region 6 (left) and Juan Crosby, CRRUA executive director, tour one of CRRUA's four arsenic treatment facilities on Feb. 4, 2025.
- Chelo Hall, EPA Region 6 Water Resources Section, during the Feb. 4, 2025, visit to CRRUA.

### **CUSTOMER MESSAGE**

**Date: 02/10/2025**

#### **CRRUA Welcomes Representatives from EPA**

The Camino Real Regional Utility Authority (CRRUA) welcomed two representatives from the Environmental Protection Agency (EPA) the week of Feb. 3, 2025.

The visit consisted of inspections of CRRUA's four arsenic treatment facilities (ATF), water wells and a review of CRRUA's operations and maintenance records to include the emergency response plan and cyber security. According to [David Esparza with EPA Region 6](#), "The visit is a regular, random compliance evaluation inspection (CEI) to help the system operate within permit conditions."

[Chelo Hall from EPA's Region 6](#) water resources section said the visit was also an opportunity to share information and exchange ideas.

"We welcomed the inspection by the EPA because they can provide a lot of helpful guidance and assistance," said CRRUA Executive Director Juan Crosby. "We want to maintain a collaborative relationship with them for transparency and so that CRRUA can continue to improve and grow in the right direction. Our ultimate goal is to provide our customers with the highest degree of water quality and service."

EPA Region 6 covers Arkansas, Louisiana, New Mexico, Oklahoma, Texas and 66 tribal nations.

January 2025 marked one year when CRRUA completed voluntary self-testing at its ATFs with results that meet EPA standards for arsenic of 10 parts per billion (ppb.) Since January 24, 2024, CRRUA passed 19 arsenic tests ([18 in 2024](#) and the [Jan. 2025](#) voluntary monthly test), including three consecutive quarterly NMED tests and 16 voluntary tests verified by an independent, NMED-certified laboratory.

Three of CRRUA's four ATFs are [NMED compliant](#) based on the department's Running Annual Average (RAA) and CRRUA is [91.3% compliant](#) in correcting deficiencies Identified by NMED in its 2023 Sanitary Survey of CRRUA. Of the 58-deficiencies NMED identified, CRRUA has corrected 53.