



## Customer Message

**Date: 08-15-2025**

### **CRRUA Changes Mailing Service - Slight Billing Delay**

The Camino Real Regional Utility Authority (CRRUA) is transferring its mailing services. As a result, there will be a slight delay in customers receiving their August 2025 utility bill by mail.

For customer convenience, CRRUA offers the following payment options:

- In-person payments and account balances available at the CRRUA office in the Sunland Park Multi-Generational Center, 4700 McNutt Rd.
- By phone at (844) 855-0090. Hear account balance and pay bill.
- Online: View account and pay online at [www.crrua.org/payments](http://www.crrua.org/payments). A fee of \$2.95 will apply to online payments.

Scan the QR code for online payment.



Because of the delay in mailing, there will be no late fee for July 2025 utility bill payments.

Customers can create an online account at [www.crrua.org/payments](http://www.crrua.org/payments) to access the following features:

- View Payment History
- Setup Scheduled Payments
- Setup Recurring Payments
- Setup AutoPay
- Manage Pay by Text
- Manage Paperless Billing
- Link Multiple Accounts

CRRUA apologizes for the inconvenience and thanks customers for their patience and understanding.