

**Camino Real Regional Utility Authority  
City of Sunland Park/Dona Ana County Joint Utility Authority  
Gadsden Independent School District- Board Room  
4950 McNutt Rd, Sunland Park, New Mexico 88063  
Monday January 13, 2020  
5:30 p.m.**

**MINUTES**

A Regular Meeting of the Camino Real Regional Utility Authority was held on Monday, January 13, 2020 at 5:33 p.m. at the Gadsden Independent School District-Board Room at 4950 McNutt Road in Sunland Park, New Mexico 88063.

**PRESENT**

Chair Councilor Olga Nunez  
Vice-Chair Commissioner Ramon Gonzalez  
Mayor Javier Perea  
Commissioner Isabella Solis (absent at 7:12 p.m.)  
Mr. Gerardo Ibarra  
Mr. Alex Sierra  
Mr. Joshua Orozco

**ALSO PRESENT**

Mr. Brent Westmoreland, CRRUA Executive Director  
Ms. Liliana Arevalo, CRRUA Office Manager  
Ms. Mary De Avila, CRRUA Administrative Assistant  
Dr. Letty Mora, Psychologist Services and Translation/Interpretation Services  
Mr. Eric Lopez, Bridel Facility Ops  
Mr. Robert Fowlie, CDM Smith  
Mr. Luis Marmolejo, Dona Ana County Community Development  
Ms. Janine Divyak, Dona Ana County Community Development  
Mr. Christopher Lyons, Westpark 1 LLC.  
Mr. Rafael Leos, SCSWA  
Mr. Gerald Smola, Camino Real Media Services  
Ms. Marisela Villanueva, Camino Real Media Services  
Mr. Alberto Jaramillo, Resident

**1. CALL TO ORDER**

Chair Mayor Javier Perea called the meeting to order at 5:33 pm.

**2. PLEDGE OF ALLEGIANCE**

Commissioner Isabella Solis led the audience in the pledge of allegiance.

**3. ROLL CALL**

Ms. Mary De Avila, Administrative Assistant called roll call. A quorum was present.

4. CHANGES TO THE AGENDA

Mr. Brent Westmoreland, CRRUA Executive Director informed the board members that the cover sheet for item 11D was replaced with the correct case number and summary of item to consider details.

Commissioner Isabella Solis moved to approve the agenda; the motion was seconded by Commissioner Ramon Gonzalez. The motion carried a 7-0 vote.

5. APPROVE MINUTES

A. DECEMBER 9, 2020 SPECIAL MEETING

Mr. Joshua Orozco moved to approve the minutes for December 9, 2019 special meeting correcting item 7 adjournment to state as follow, Chair Mayor Javier Perea moved to adjourn the Camino Real Regional Utility Authority meeting with no objections; the motion was seconded by Commissioner Ramon Gonzalez. The motion carried a 7-0 vote.

Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Ramon Gonzalez	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Councilor Olga Nunez	aye
Mr. Joshua Orozco	aye

B. DECEMBER 9, 2020 REGULAR MEETING

Commissioner Ramon Gonzalez moved to approve the minutes for December 9, 2019 regular Meeting correcting item 11 adjournment to state as follow, Chair Mayor Javier Perea moved to adjourn the Camino Real Regional Utility Authority meeting with no objections; the motion was seconded by Mr. Joshua Orozco. The motion carried a 7-0 vote.

Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Ramon Gonzalez	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Councilor Olga Nunez	aye
Mr. Joshua Orozco	aye

6. ELECTION OF CHAIR AND VICE-CHAIR

Commissioner Isabella Solis moved to nominate Councilor Olga Nunez Chair of the board.

Mr. Joshua Orozco moved to nominate Mayor Javier Perea Chair of the board.

Mayor Javier Perea stated that the list of board member will be called and at that moment the board member will state his vote. All board members agreed.

Mayor Javier Perea	Councilor Olga Nunez
Mr. Gerardo Ibarra	Mayor Javier Perea
Commissioner Ramon Gonzalez	Councilor Olga Nunez
Commissioner Isabella Solis	Councilor Olga Nunez

Mr. Alex Sierra  
Councilor Olga Nunez  
Mr. Joshua Orozco

Mayor Javier Perea  
Councilor Olga Nunez  
Mayor Javier Perea

Mayor Javier Perea congratulated Councilor Olga Nunez as the new Chair for Camino Real Regional Utility Authority.

Commissioner Isabella Solis moved to nominate Commissioner Ramon Gonzalez Vice-Chair of the board.

Commissioner Isabella Solis moved to approve Commissioner Ramon Gonzalez Vice-Chair of the board; the motion was seconded by Chair Councilor Olga Nunez. The motion carried a 7-0 vote.

Chair Councilor Olga Nunez	aye
Vice-Chair Commissioner Ramon Gonzalez	aye
Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Mr. Joshua Orozco	aye

7. PUBLIC COMMENTS: Limited to 3 minutes per person.  
None

8. STAFF COMMENTS

Mr. Brent Westmoreland, CRRUA Executive Director wished all board members a happy new year.

9. BOARD COMMENTS

Chair Councilor Olga Nunez asked if it was possible to get the CRRUA meeting packet by Wednesday before the meeting, this will give the board members enough time to read the packet before the meeting and get any questions and or concerns answered prior to the meeting.

Mr. Brent Westmoreland, CRRUA Executive Director replied that most of the time the agenda item backup information is not turned in until Wednesday or Thursday and that is why the packets are delivered Friday before the CRRUA meeting but that he will make every effort to have it by Wednesday.

Commissioner Isabella Solis asked if there is a dead line when we're supposed to have the backup information in?

Mr. Brent Westmoreland replied 72 hours before the meeting.

Chair Councilor Olga Nunez stated that her concern was that CRRUA does not engage with the Public and requested to have a copy of the agenda in Spanish to put it on Facebook as she does with the English version. She also requested to have the agenda in Spanish posted in the Camino Real news paper if the public is going to be impacted.

Chair Councilor Olga Nunez stated that she understands that CRRUA is going to have a new service of text messages to inform the customers of any shutoff due to line breaks.

Mr. Brent Westmoreland replied that CRRUA will launch a new free of charge service to keep customers informed of special situations such as emergencies, schedule repairs or important notices affecting the availability of the water service. The customer will receive instructions thru mail on how to register for this service.

Mr. Gerald Smola, Camino Real Media Services informed the board members that the public will receive instructions in the mail on how to register for the service in English and Spanish.

Chair Councilor Olga Nunez asked if they were going to talk about the rate study.

Mr. Brent Westmoreland replied yes, Mr. Robert Fowlie, CDM Smith will talk about the rate study.

Mr. Alex Sierra asked if CRRUA had a Facebook page setup.

Mr. Brent Westmoreland replied no.

Vice-Chair Commissioner Ramon Gonzalez stated that City of Las Cruces was doing their water leak testing and they were using a devise that is about \$5,000.00 and that Eric has one. They were going to different addresses to check the ground for leaks and he would like to talk about that. With all the billing complains that CRRUA has he thinks this would be a good idea for CRRUA to think of doing. I suggest for Mr. Westmoreland getting together with the City of Las Cruces to get further information and present a report on his finding.

Mr. Brent Westmoreland replied that yes Mr. Eric Lopez, Bridel Facility Ops has the machine that Vice-Chair Commissioner Ramon Gonzalez is talking about and that he will work on getting that extra work incorporated into his existing contract with CRRUA to initiate that .

## 10. PRESENTATIONS & REPORTS

### A. MONTHLY REPORTS & ANNOUNCEMENTS

#### 1. BRIDEL FACILITY MONTHLY REPORT FOR NOVEMBER 2019 AND DECEMBER 2019

Eric Lopez, Bridel Facility Operations presented to the board members and the public present the "How to Detect Water Leaks" report, the November 2019 and December 2019 operations monthly reports of the CRRUA water and wastewater system.

## 11. ACTION ITEMS

### A. APPROVE A RESOLUTION ESTABLISHING THE OPEN MEETINGS POLICY OF THE CAMINO REAL REGIONAL UTILITY AUTHORITY ("AUTHORITY")

Commissioner Isabella Solis moved to approve; the motion was seconded by Vice-Chair Commissioner Ramon Gonzalez. The motion carried 7-0 vote.

Chair Councilor Olga Nunez	aye
Vice-Chair Commissioner Ramon Gonzalez	aye
Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Mr. Joshua Orozco	aye

### B. APPROVE CRRUA 2020 HOLIDAY SCHEDULE/RESOLUTION

Commissioner Isabella Solis moved to approve; the motion was seconded by Mr. Joshua Orozco. The motion carried 7-0 vote.

Chair Councilor Olga Nunez	aye
Vice-Chair Commissioner Ramon Gonzalez	aye
Mayor Javier Perea	aye

Mr. Gerardo Ibarra	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Mr. Joshua Orozco	aye

C. APPROVE RFP AWARD 20-0017 TO JAMES, COOKE & HOBSON, INC. FOR WASTEWATER SYSTEM MAINTENANCE AND REPAIR AND AUTHORIZE SIGNATORY AUTHORITY OVER THE RELATED CONTRACT DOCUMENTS, AMENDMENTS, AND CHANGE ORDERS TO THE EXECUTIVE DIRECTOR

Mr. Joshua Orozco moved to approve an amendment to approve RFP award 20-0017 to James, Cooke & Hobson, Inc. for wastewater system maintenance and repair and authorize signatory authority over the related contract documents, amendments, and change orders to the executive director for 30 days and the final contract will be brought back to the CRRUA board for final approval; the motion was seconded by Mr. Gerardo Ibarra. The motion carried 7-0 vote.

Commissioner Isabella Solis moved to approve; the motion was seconded by Mr. Gerardo Ibarra. The motion carried 7-0 vote.

Chair Councilor Olga Nunez	aye
Vice-Chair Commissioner Ramon Gonzalez	aye
Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Mr. Joshua Orozco	aye

BOARD COMMENTS ON ITEM 11, C

Vice-Chair Commissioner Ramon Gonzalez asked how much is, this going to cost.

Mr. Brent Westmoreland, CRRUA Executive Director stated that is depends on the job Done. What is being presented to the board is a yearly contract.

Mayor Javier Perea stated that he is uncomfortable with this unfinished contract due to pass experience. I would feel more comfortable if this gets cleaned-up and re-presented to the board. I understand you need this contract approved and I am willing to come to a special

meeting to approve the clean contract if the rest of the board members are available.

Chair Councilor Olga Nunez agreed with Mayor Javier Perea on postponing the item.

Mr. Joshua Orozco stated that if this can be approved with the understanding that they need to ratify what was decided on. This way if one of the pumps goes out the contractor can work on the pump meanwhile. Than later we can revisit the contract and approve or disapprove.

Mayor Javier Perea stated approve for emergencies but will come back to the board for verification at the next meeting. Mayor Javier Perea asked if that can be possible.

Mr. Brent Westmoreland replied that yes he thinks it can be possible that he will discuss with JCH, Dona Ana County and also get legal opinion.

Mr. Eric Lopez, Bridel Facility Ops asked if the board can approve the contract Temporarily until it gets cleaned-up and brought back to the board next month. .

Chair Councilor Olga Nunez stated that she will feel better if the lawyers can look the

contract over before approval.

Mayor Javier Perea asked that if a 30 day approval of the contract would work.

Mr. Eric Lopez replied yes.

Mayor Javier Perea stated that he feels comfortable with that.

Chair Councilor Olga Nunez asked that the board would only be agreeing with the contract as is for 30 days.

- D. **APPROVE Case # CRZ19-001:** Submitted by Chris Lyons, agent, on behalf of Westpark 1 LLC, Santa Teresa; a Zone Change request from Performance District to CI-2, Community Industrial: Medium-Intensity on approximately 1,866 acres. On December 2, 2019 the CRRUA Planning and Zoning Commission recommended approval of Case# CRZ19-001. The property's is located within the Santa Teresa Community District in Santa Teresa NM and are further identified as being within Township 28 South, Range 2 East, Sections 26, 27 and 28. The property Account #'s are R19-00529, R17-01540, R17-01222, R19-00145, R19-00147, R19-00148, R19-00149, R19-00144, R19-00142, R19-00141, R19-00140, R19-00143, and R100138; recorded on December 23, 2013 under Instrument # 13300896 and July 7, 2016 under Instrument # 1615152 in the Office of the Doña Ana County Clerk. Vice-Chair Commissioner Ramon Gonzalez moved to approve; the motion was seconded by Mr. Alex Sierra. The motion carried 7-0 vote.

Chair Councilor Olga Nunez	aye
Vice-Chair Commissioner Ramon Gonzalez	aye
Mayor Javier Perea	aye
Mr. Gerardo Ibarra	aye
Commissioner Isabella Solis	aye
Mr. Alex Sierra	aye
Mr. Joshua Orozco	aye

- E. **APPROVE OF A STANDARD OPERATING PROCEDURE FOR PROPERTY LEAKS.**

Mr. Brent Westmoreland, CRRUA Executive Director informed the board members that in their packets they had the standard operating procedure for property leaks from City of El Paso Water Department for the board consideration. He asked the board members to look it over and give him their input. He will then bring a resolution in the near future for board's approval.

**BOARD COMMENTS ON ITEM 11, E**

Mayor Javier Perea stated that he thinks that this is a step in the right direction. This defines what the parameters are and this is offered ones every 24 months because some people might take advantage. This way we can help at least with 75% or 80%.

Chair Councilor Olga Nunez stated that she has several bills that she has access to from residents of Sunland Park were the customer has been told they have a leak that is why their bill is high and it is mostly people with low income that cannot pay a plumber; however, the following month the bill is in an average. How can we help these customers, that don't have proof they fix the leak because the system do not show a leak anymore.

Mr. Brent Westmoreland, CRRUA Executive Director informed the board that the utility may bear only 50% of the excess water loss without validated proof as City of El Paso does?

F. RATE STUDY UPDATE: CDM SMITH

Mr. Robert Fowlie, CDM Smith stated that one of the key elements they look at was the rate form that was used to develop the structure. They looked at the financial data used for the study and have been discussing it with Mr. Westmoreland. One of the questions that was brought up was, what are the rates for other New Mexico cities. Mr. Fowlie looked at the NMED website and compared rates. Based on 6,000 gallons of water and wastewater and with systems similar to CRRUA's, CRRUA customers are still paying less than other cities in New Mexico. Another thing that can be done to help fix income customers is to create a lower tier. There are a number of different ways this can be done. At this point, Mr. Westmoreland and I are still discussing some of the options.

BOARD COMMENTS ON ITEM 11, F

Vice-Chair Commissioner Ramon Gonzalez asked that in Gallup what is being done for the people that live in the reservations what is their rate structure.

Mr. Robert Fowlie replied that the rates for the reservation is different from the city.

Vice-Chair Commissioner Ramon Gonzalez asked how much Gallup's rate structure is.

Mr. Robert Fowlie replied that their structure is similar to CRRUA's.

Chair Councilor Olga Nunez asked what the impact would be if we go back to 5,000 gallons.

Mr. Robert Fowlie replied that it will lower the revenues but he would not know how much at the moment.

Chair Councilor Olga Nunez stated that her concern was that two years ago, the board was asked how we would increment the water rate but we are not experts. I have specifically asked how do we do it in a way that it does not affect the customers. We have customers that their bill was double and I was told that would not happened. I was told that the customers would end up saving which was not true. Why have we not looked at the loss of revenue if I had asked before, I know that is one of Mayor Perea's concern.

Mr. Brent Westmoreland, CRRUA Executive Director informed that if they increase from 3,000 gallons to 5,000 gallons and increase the cost one dollar or two they can delegate with that but if they only increase the gallons than they will be losing revenues.

Mayor Javier Perea stated that as they proceed with that, they need to look at the holistic need to survivability of the organization. Anapra is getting water leaks just about every other month so the infrastructure is completely aged. I got to look at the NMED chart that has all the cities or entities and yes our utility is still under charging compared to other areas. Mesilla and Las Cruces follow us in that chart. I understand that we need to catch up for the years we did not increase the cost but this increase was very aggressive to our customers. Is there a way that we can smooth it out, I know that City of El Paso passed a rate increase of \$1.98 and that is in the bill overall. We can analyzed more than one and at the end we know we are not charging what we need to be charging as an entity. There is a lot of infrastructure that still needs to be replaced and this community continues to grow. There are many needs. The more infrastructure we get the more maintenance we need. A systematic approach, I know the board approved last

year a four year increment one every year to reach the level that was recommended but if we have the issues we have now we are going to face the same in the following years. If we can expend the increase in 10 years that would be easier for our customers to digest. Otherwise, we are going to be facing this issue every year for the next four years. Chair Councilor Olga Nunez asked how are we addressing the fact that we approved such a dramatic increase.

Mayor Javier Perea replied, that has already been set and done. I cannot go back in time and change what was not done in the past. How we move forward we can control that. We can implement new strategies to address some of these concerns, but we are not going to solve every single issue and expect that everyone is going to get water at the cheapest possible price and still expect this utility to continue to grow and provide safe drinking water. I am talking about the people that complain that they need to buy bottle water because the water is not good to drink. We need to maintain an infrastructure for everyone within the City service territory. Moving forward we can look at some ideas and spread this increase overtime instead of doing these dramatic increases. I am hoping that EPA is comfortable with that we are showing that we are heading in that direction but what happened this year was very aggressive.

Mr. Joshua Orozco stated that the dramatic increase was for the high water users. Hopefully we can get data that can help us understand how actual bills were affected. I would like to see how an average user got impacted with the new rate structure.

Mayor Javier Perea replied that in some situations the water rate was going to decrease for lower water users but what increase was the wastewater. So even they had a decrease for some customers in the water rate the wastewater increase was far more than the water.

Mr. Joshua Orozco stated that the wastewater system cost more to maintain due to all the lift stations and piping the system carries.

Chair Councilor Olga Nunez stated that she believe that what makes it expensive for us is the natural minerals that we find in the soil.

Vice-Chair Commissioner Ramon Gonzalez stated that wish that they could educate the people on the new rate schedule because in this area there are many people with low income and fixed income. We are one of the highest in the State of New Mexico with low income people.

Mr. Robert Fowlie, CDM Smith replied that they could always create and add a lower tier on the rate structure CRRUA already has to help low income and fixed income people.

Chair Councilor Olga Nunez stated that back in 2018 they discussed a rate increase and Vice-Chair Commissioner Ramon Gonzalez did state that this is a low income community and we decided that we should go from 7,000 gallons to 3,000 gallons and we argued that this was going to double peoples bill and it did. Now we have people with very high bills that they are not able to pay for them. These people are getting impacted with this rate and we can do rate study upon rate study and these people can't get caught up with the bill because of the increases. This rate studies cost money. I would understand if a young couple with children paid a high bill due to the water consumption but how can you explain a household of two elder persons with a \$300.00 bill. How can we help them? This are people who live out of a fixed income, social security check. We need to do something as soon as possible, we have been looking at this since July of last year. She also stated that if some customers are already paying \$300.00 what are they going to be paying in the future with the new rate coming. Is it possible for us to go back to 5,000 gallons?

Mr. Joshua Orozco stated that the customer with a \$300.00 bill must have a leak because a household of two that is a lot of water consumed. Something is going on there, maybe we can talk to these people look at the reports available we can figure out what is happening and work on a strategy that could help them.

Mayor Javier Perea agreed with Mr. Joshua Orozco.

Chair Councilor Olga Nunez stated that there is negligence in the system because she has seen bills with a lot of consumption and the bill amount is in minimum cost.

Mayor Javier Perea stated that if it is a system error, that can be fixed but if it is a constant usage of water that is different.

Chair Councilor Olga Nunez stated that she is not an accountant but the people have come to her with their bill and she has brought this to Mr. Westmoreland's attention.

Vice-Chair Commissioner Ramon Gonzalez stated that he agrees with Chair Councilor Olga Nunez idea on rising the 3,000 gallons to 5,000 gallons. We need a measurement system that can help us measure water usage.

Chair Councilor Olga Nunez asked what was the minimum water fee.

Mr. Robert Fowlie repaid \$15.00 for the first 3,000 gallons.

Chair Councilor Olga Nunez asked Mr. Westmoreland what was his work order lot.

Mr. Brent Westmoreland repaid that around 50 work orders and staff is working on them as they have time. What they are doing is loading the information so that we can view an hour by hour water usage report.

Mr. Gerardo Ibarra stated that he was at McDonald's and before he ate, he went to wash his hands. Before him a senior went in to the restroom, washed his hand, and let the water running I was the one that closed the water faucet maybe that might happen.

Chair Councilor Olga Nunez stated that she thinks that going down to 3,000 gallons was their mistake. This is very drastic and we do not have an answer for our constituents.

How much did the last rate study cost CRRUA.

Mr. Brent Westmoreland repaid that CRRUA did not pay for the rate study it was EPA and NADBank that covered the cost.

Chair Councilor Olga Nunez stated that the board was informed in the prior meeting that a person from EPA was going to be in today's meeting and they are not. As of now, we do not have an answer for our constituents. We have 3 months with the new rate and as of now we have not gotten a financial report to view what was the revenue increase with this new rates.

Mr. Brent Westmoreland explained that it is very difficult to see the deference in the revenues with such a short period of time with the new rates.

Chair Councilor Olga Nunez stated that how does CRRUA know they have a loss on revenues.

Mr. Brent Westmoreland stated that Liliana Arevalo, Office Manager did an internal review of the budget.

Chair Councilor Olga Nunez stated that they are elective officials when things affect the residents they don't have an answer but the minute it hurts CRRUA they have an answer, that is my problem. What is the resolution for the residents that have high water bills and cannot afford paying them. She asked Mr. Westmoreland what is the reconnection fee if they get shutoff.

Mr. Brent Westmoreland replied that it was \$50.00 reconnection fee and \$75.00 after hours.

Chair Councilor Olga Nunez stated that she has been asking for solution to this problem for months and yet she does not have an answers. We need to be proactive and get

solutions to this problem. What are we going to do with the customers that are already behind and have disconnection notices and as of now, they cannot afford their water bill. Mayor Javier Perea asked Chair Councilor Olga Nunez what was her recommendations to solve the problem.

Chair Councilor Olga Nunez stated that she wants to establish a new rate from 3,000 gallons to 5,000 gallons and increase it in increments.

Mayor Javier Perea replied that if they establish a new rate that will not help the people that are already behind on their water bill payment. The people will still be using the same amount of water. What would this accomplish?

Chair Councilor Olga Nunez stated that she has people that their water bill show they have a leak but they are not able to pay somebody to fix the leak and they cannot fix the leak themselves.

Mayor Javier Perea asked so who is going to have the responsibility of fixing the leaks on their property?

Chair Councilor Olga Nunez stated that she has three customers that their bill showed a leak on the previous bill but on the current bill the leak is no longer shown I think that is a system problem.

Mr. Eric Lopez, Bridel Facility Ops explain that when a leak exist in the property the consumption propagates from month to month unless they repair the leak but if the consumption is high one month and the following month is lower, that is water that is being used by the customer.

Mayor Javier Perea stated that if she has a bill for \$300.00 with a consumption of 7,000 gallons then that is a system error.

Chair Councilor Olga Nunez stated that this is what frustrates her, she has been asking for the rate study they passed and what was done was a verbal update and the board did not get documentation to view. Bottom line, this people cannot afford these high bills. What was the customers paying before and the tiers information in writing for the board to view do you have this information now? We caused this and we should have an answer to our residents and as of now we do not. We got bad information by the previous Chair on how the rate study was going to work and affect our customers. It should not have had us decide how we wanted this and we decided even knowing we were not experts. And people have been impacted for the past 6 months. So how are we going to address This problem.

Mayor Javier Perea stated that customer should have control on how much water they are using.

Chair Councilor Olga Nunez asked Mr. Westmoreland what are the customers options if they are not satisfied with their bill charges and if they cannot afford paying the bill.

Mr. Brent Westmoreland replied that other then what they are offering as help to the costumers as of now he does not have any other option unless he gets directions and or ideas by the board.

Mr. Gerald Smola, Camino Real Media Services stated that maybe if they can put out a program for those customers that are low income or fixed income where they get a percent off of their balance owed showing proof of their monthly income coming in the household as other agencies have.

Chair Councilor Olga Nunez stated that she thinks that is a good idea. We need to work proactively with what is out there we need more research and more answers on how to help our costumers.

12. ADJOURNMENT

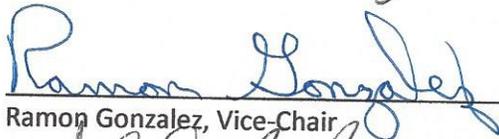
Chair Mayor Javier Perea moved to adjourn the Camino Real Regional Utility Authority meeting with no objections.

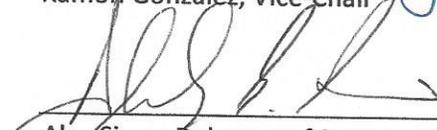
The meeting adjourned at 8:20 p.m.

**APPROVED AND ADOPTED** on this 10<sup>th</sup> day of February 2020.

CAMINO REAL REGIONAL UTILITY AUTHORITY

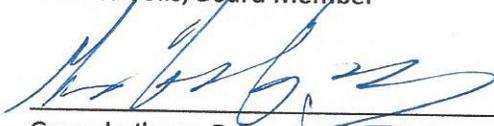
  
\_\_\_\_\_  
Olga Nunez, Chair

  
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Ramon Gonzalez, Vice-Chair

  
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Alex Sierra Delegate of State Senator Joseph Cervantes,  
Board Member

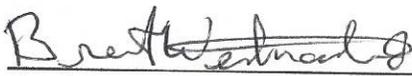
  
\_\_\_\_\_  
Joshua Orozco, Board Member

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Isabella Solis, Board Member

  
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Gerardo Ibarra Delegate of State Representative Ray Lara,  
Board Member

  
\_\_\_\_\_  
Javier Perea, Board Member

ATTEST:

  
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Camino Real Regional Utility Authority