



APPLICATION FOR WATER/WASTEWATER SERVICE AND USER AGREEMENT

Read carefully and fill in completely. Service will not be authorized without a completed and signed Application For Water/Wastewater Service and User Agreement and payment of all charges. The applicant must supply proof of ownership of the property (deed or contract to purchase) and legal description.

CUSTOMER INFORMATION (Please Print)

Property owner/ Tenants name Phone Number

Billing Information: Renter Homeowner

Street Address of dwelling

If applicant is a tenant provide landlords address and phone number

Type of Service: Residential Commercial Institutional Industrial Hydrant

RESIDENTIAL: SINGLE RESIDENCE: DUPLEX: OTHER (SPECIFY): # OF UNITS:

COMMERCIAL: SINGLE UNIT: OTHER (SPECIFY): # OF UNITS:

INDUSTRIAL: HYDRANT METER:

WASTEWATER: RESIDENTIAL COMMERCIAL:

SOLID WASTE: # OF POLYCARTS: (additional cost for more than one).

WATER/WASTEWATER SERVICE CHARGES

A summary of Water/Wastewater charges has been provided to you. The following charges are due immediately after water/wastewater service application approval.

Administrative Set-Up Charge:
One-Time Charge Water Connection:
Wastewater Connection:
Deposit:
Other:
Total:

I acknowledge that I am bound by contract to observe and comply with those terms and conditions, that I have received a copy of the Terms and Conditions and certify the information provided in this application is true and correct:

Approved and accepted by:

Property Owner's Signature

CRUA Authorized Signature

Date

Date

## TERMS AND CONDITIONS

1. I understand and agree that I am responsible for all costs associated with connecting to the water/wastewater system including the physical construction from my home to the water/wastewater collection line.
2. I understand and agree that although I may request billing to be sent to another party, I, the property owner, am responsible for all water/wastewater service and connection charges. In addition, I am responsible to update my account billing information if modification is required.
3. I understand and agree that only one service connection is permitted per application for service and no additional connections into the line servicing this property will be permitted without specific approval from the CRRUA
4. I understand and agree that CRRUA is not liable for damage to my property due to backflow of the wastewater system, failure of supply, interruption of service or any other cause outside the direct control of CRRUA
5. I understand and agree that I must comply with the standards, policies, rules and regulations as set forth in CRRUA Water Ordinance 2011-01 and Wastewater Ordinance 2011-02 or subsequent requirements as adopted by CRRUA. Copies of the Ordinance are available upon request.
6. I understand and agree that utility service may be subject to additional charges and/or disconnection, as defined in the utility provider's Disconnection Policy, should any of the service charges become past due.
7. I understand and agree the CRRUA and its agents shall have access to property and equipment located on my premises at all reasonable and necessary times for any purpose associated with or in the furtherance of its business operations.
8. I understand and agree that failure to abide by these Terms and Conditions of this agreement may result in disconnection of service, fines, and penalties including criminal prosecution and filing of a lien against the property.
9. If the Applicant for service is a Tenant, he or she is responsible for informing the property owner that the Property Owner is ultimately responsible for the water and wastewater charges incurred by the Tenant in the event that the Tenant does not pay, unless the Property Owner notifies CRRUA in writing that the Property Owner will not be responsible for those charges for service. (NMSA 3-23-6).



**Notice of Residential Security Deposits, Guarantees of Payments**

CRRUA Water Rules and Regulations, Ordinance No. 2011-01: Rule 17- CRRUA and Wastewater Rules and Regulations, Ordinance No. 2011-02: Rule 16 - CRRUA may require a security deposit or other guarantee of payment as condition of new or continued service to a residential customer, specifically in the case of service:

1. To a residential customer who is not connected to the community water system,
2. To a residential customer, who has not previously had utility service with CRRUA
3. To a chronically delinquent residential customer of CRRUA
4. To a residential customer who is being reconnected following discontinuance of service by CRRUA and,
5. To a residential customer who, without authority, has interfered with or connected to the CRRUA water/wastewater service.

Commercial and Industrial customers shall be required to make a deposit.

Institutional customers may be required to make a deposit if determined necessary by CRRUA.

\*\*Customers who have not been delinquent for the twelve (12) month period from the date of deposit or guarantee will receive credit to their account of the total deposit amount. If the customer fails to qualify for a refund of the deposit on the first anniversary date of the deposit, that account may be reviewed on each subsequent anniversary date of the deposit. The amount shall be credited if the customer has not been delinquent during the preceding (12) months.

I understand the conditions of the Residential Security Deposits, Guarantees of Payments.

Approved and Accepted by:

Approved and Accepted by:

\_\_\_\_\_  
Legal Property Owner

\_\_\_\_\_  
Property Occupant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in the program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluation of your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national original of individual applicants on the basis of visual observation or surname.

**Race Categories:**

- American Indian/Alaskan Native       Asian       Black or African American
- Native Hawaiian or Other Pacific Islander    White

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**Ethnicity Categories:**

- Hispanic or Latino    Not Hispanic or Latino

La siguiente información es solicitada por el Gobierno Federal con el fin de vigilar el cumplimiento de las leyes federales que prohíben la discriminación contra los solicitantes que desean participar en el programa. Usted no está obligado a proporcionar esta información, pero se anima a hacerlo. Esta información no se utilizará en la evaluación de la aplicación o discriminar contra usted de cualquier manera. Sin embargo, si elige no suministrarlo, estamos obligados a notar original nacional o raza de los solicitantes individuales sobre la base de observación visual o apellido.

**Categorías de raza:**

- Indígena Americano/Nativo de Alaska       Asiático       Negro o Afroamericano
- Nativo de Hawái o Isleño del Pacífico       Blanco

**Categorías de etnicidad:**

- Hispano o Latino       No Hispano o Latino